

Terms and Conditions

This page tells you the Terms of use on which you may make use of our Website (“Site”) whether as a guest or a registered user. Please read these Terms carefully before you start to use the Site. By using our Site, you indicate that you accept these Terms and that you agree to abide by them. If you do not agree to these Terms, please refrain from using our Site.

Information about us

Mentor MRCP Courses is a site operated by Mentor Medicine Limited. We are a limited liability company registered in England and Wales under company number 7709054.

Our Site and Services may consist of text, illustrations, photographs, graphics, artwork, video or audio sequences and computer code (collectively known as “Material”) that may be downloaded and / or transferred to a computer and / or any other device compatible with such files. These Terms govern the use of our Site and the use of the Services and Materials.

Accessing our site and Use of the Service

Access to our Site and use of the Services is permitted on a temporary basis, and we reserve the right to withdraw or amend the Services we provide on our Site without notice. We will not be liable if for any reason our Site or any Service is unavailable at any time or for any period.

From time to time, we may restrict access to some parts of our Site, or our entire Site, or any of the Services to guests and to registered users.

If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential, and you must not disclose it to any third party. We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our opinion you have failed to comply with any of the provisions of these Terms.

Linking to our site

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it, but you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

You must not establish a link from any website that is not owned by you.

Our Site must not be framed on any other site, nor may you create a link to any part of our Site other than the home page. We reserve the right to withdraw linking permission without notice.



If you wish to make any use of Material on our Site other than that set out above, please contact us through our contact page.

Links from our site

Where our Site contains links to other sites and resources provided by third parties, these links are provided for your information only. We have no control over the contents of those sites or resources, and accept no responsibility for them or for any loss or damage that may arise from your use of them.

Availability of the Web Site

The Service is provided “as is” and on an “as available” basis. We give no warranty that the Service will be free of defects and / or faults. To the maximum extent permitted by the law we provide no warranties (express or implied) of fitness for a particular purpose, accuracy of information, compatibility and satisfactory quality.

Mentor Medicine Ltd accepts no liability for any disruption or non-availability of our Site resulting from external causes including, but not limited to, ISP equipment failure, host equipment failure, communications network failure, power failure, natural events, acts of war or legal restrictions and censorship.

Third Party Web Sites and Services

Mentor Medicine LTD may, from time to time, employ the services of other parties for dealing with matters that may include, but are not limited to, payment handling, delivery of purchased items, search engine facilities, advertising and marketing. The providers of such services do not have access to certain personal Data provided by users of our Site. Any Data used by such parties is used only to the extent required by them to perform the services that Mentor Medicine Ltd requests. Any use for other purposes is strictly prohibited. Furthermore, any Data that is processed by third parties must be processed within the terms of this Policy and in accordance with the Data Protection Act 1998.

Intellectual property rights

We are the owner or the licensee of all intellectual property rights in our Site and in the Services, and in the Material published on our Site and in the Services. Those works are protected by copyright and trademark laws and treaties around the world. All such rights are reserved.

You may print off one copy of any page, and may download or transfer extracts from any pages, or download or transfer any Service or an extract from any Service, from our Site for your personal reference and you may draw the attention of others within your organisation to Material posted and available on our Site and in the Services.

You must not modify the paper or digital copies of any Materials you have printed off or downloaded or transferred in any way, and you must not use any Materials separately from any other accompanying Materials.

Our status (and that of any identified contributors) as the authors of Material on our Site must always be acknowledged.



You must not use, reproduce, modify, republish, distribute, transmit, upload or publicly display any part of the Materials on our Site for commercial purposes without obtaining a licence to do so from us or our licensors.

If you print off, copy, download or transfer any part of our Site, Services or Materials in breach of these Terms, your right to use our Site and the Services will cease immediately and you must, at our option, return or destroy any copies of the Materials you have made.

Use of Paid Content

Payment of a Subscription Fee grants you a licence to use all Paid Content on our Site for the duration of your subscription. You may use such Content in the following ways:

for personal purposes; or

as a student only, for educational purposes

Commercial use of Paid Content is not permitted under the terms of a normal subscription.

Employees of Learning Establishments are not permitted to use Paid Content for teaching purposes under the terms of a normal subscription. Please contact Mentor Medicine LTD for details of Education level subscriptions and the accompanying Terms and Conditions.

Under such a licence, you agree that:

you will not use the Paid Content of our Site for commercial purposes unless given express written permission to do so by Mentor Medicine LTD;

you will not systematically copy Paid Content from our Site with a view to creating or compiling any form of comprehensive collection, compilation, directory or database unless given express written permission to do so by Mentor Medicine LTD; and

you may, as a student of a recognised Learning Establishment, use the Paid Content of our Site for educational purposes provided an appropriate reference is given for all Content so applied using a suitable referencing system of your choice or as stipulated by your Learning Establishment

Subscriptions

Subscription charges commence on the date that you activate your subscription. Your credit / debit card will be billed on activation. Your payment will be at the price advertised on our Site. Mentor Medicine LTD reserve the right to change Subscription Fees from time to time and any such changes may affect your subscription rate.

If you terminate your subscription or account you will continue to have access to the Paid Content for the remainder of the Subscription Period you are currently in up until the renewal date whereupon access will cease unless you choose to pay the Subscription Fee and reactivate your subscription.



Terms and Conditions

1. Courses are not transferable once booked
2. Cancellation up to 2 weeks before the course - non refundable
3. Cancellation 2-4 weeks before the course : 50% fees refunded less cancellation fee
4. Cancellation before 4 weeks : 100% fee refunded less cancellation fee
5. A cancellation fee of £30 is applicable in all cases

Winter Face to Face Courses - Cancellations and Adverse Weather

In the event of adverse weather conditions, the following terms & conditions will apply:

1. In the event that Mentor Medicine LTD has to cancel a course due to adverse weather conditions, applicants will be offered either:
 - i) full refund of application fees paid and complimentary code to Mentor Online ConsultsOR
 - ii) transfer to the next available course dependant upon capacity
2. In the event that an applicant cancels or is unable to make the course due to adverse weather conditions, a cancellation fee of 50% of fees paid will apply.
3. All decisions regarding refunds and course transfers are made at the discretion of Dr Giam and are final.

Disclaimers

Mentor Medicine Ltd makes no warranty or representation that our Site will meet your requirements, that it will be of satisfactory quality, that it will be fit for a particular purpose, that it will not infringe the rights of third parties, that it will be compatible with all systems, that it will be secure and that all information provided will be accurate. We make no guarantee of any specific results from the use of our Service.

No part of our Site is intended to constitute advice and the Content of our Site should not be relied upon when making any decisions or taking any action of any kind.

We therefore disclaim all liability and responsibility arising from any reliance placed on such Materials by any visitor to our Site or user of our Services, or by anyone who may be informed of any of their contents. You assume total responsibility for your use of the Site and any linked sites.

Description or reference to an organisation, product, publication or service does not imply endorsement of that unless it is owned by Mentor Medicine Ltd and in which case it is subject to the disclaimers and limitations of liability herein.

To the fullest extent permitted by law, the material and information displayed on our website is provided without any guarantees, conditions or warranties as to accuracy.



The Materials on this website is intended for use as an exam revision or personal development resource. It is not a substitute for your own clinical judgement as a professional. All characters appearing in our Materials are fictitious. Any resemblance to real persons, living or dead, is purely coincidental. With respect to clinical matters the opinions expressed represent those solely of Dr Giam and Mentor Medicine LTD. Patients are advised to consult with their own doctor (or other health professional) prior to considering, adopting, or applying any such plans, treatments, suggestions, or procedures. Any reference to drug dosage should be checked with your local formulary before prescribing.

Mentor Medicine Ltd does not make any guarantees that use of our Site products, Services or Materials will guarantee success in any exam or other test of any nature.

Our liability

The Material displayed on our Site and used in the Services is provided without any guarantees, conditions or warranties as to its accuracy. To the extent permitted by law, We, other members of our group of companies and third parties connected to us hereby expressly exclude:

All conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity.

Any liability for any direct, indirect or consequential loss or damage incurred by any user in connection with our Site, the Services or the Materials or in connection with the use, inability to use, or results of the use of our Site, the Services or the Materials, or any websites linked to our Site, Services or Materials and any materials posted on our Site or provided in the Services, including, without limitation any liability for:

loss of income or revenue;

loss of business;

loss of profits or contracts;

loss of anticipated savings;

loss of data;

loss of goodwill;

wasted management or office time; and

for any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable.

This does not affect our liability for death or personal injury arising from our negligence, nor our liability for fraudulent misrepresentation or misrepresentation as to a fundamental matter, nor any other liability which cannot be excluded or limited under applicable law.



Indemnity

You agree to indemnify and hold us, our officers, directors, shareholders, predecessors, successors in interest, employees, agents, subsidiaries and affiliates, harmless from any demands, loss, liability, claims or expenses (including legal fees), made against us by any third party due to or arising out of or in connection with your use of our Site, Services or Materials.

Damage to your computer

Mentor Medicine LTD uses reasonable efforts to ensure that our Site is free from viruses and other malicious or harmful content. However we cannot guarantee that your use of our Site (including any content on it or any website accessible from it) will not cause damage to your computer. It is your responsibility to ensure that you have the right equipment (including antivirus software) to use our Site safely and to screen out anything that may damage or harm your computer. Except where required by law, Mentor Medicine LTD shall not be liable to any person for any loss or damage they suffer as a result of the viruses or other malicious or harmful content that they access from or via our Site.

Your Conduct

You must not use our Site in any way that causes or is likely to cause the website or access to it to be interrupted, damaged or impaired in any way. You understand that you are solely responsible for all electronic communications and contents sent from your computer to us. You must use our Site for lawful purposes only. You must not use our Site for any of the following:

Fraudulent purposes in connection with a criminal offence or otherwise unlawful activity. To send, use or reuse any material that is illegal, offensive, abusive, indecent, harmful, defamatory, obscene or menacing; or in breach of copyright, trademark, confidence, privacy or any other right; or is otherwise injurious to third parties or objectionable; or which consists of or contains software viruses, Trojan horses, worms, timebombs, key-stroke loggers, spyware, adware or any other harmful or similar compute code designed to adversely affect the operation of nay computer software or hardware, political campaigning, commercial solicitation, chain letters, mass mailings or any spam. To cause annoyance, inconvenience or needless anxiety. To reproduce, duplicate, copy or resell any part of our website in contravention with these terms of use.

Law & Jurisdiction

These terms and conditions and the relationship between you and 123GP Ltd shall be governed by and construed in accordance with the Law of England and Wales and 123GP Ltd and you agree to submit to the exclusive jurisdiction of the Courts of England and Wales.

